

## Covid-19 Management at MIC

18 March 2020

MIC Medical Imaging is taking the following steps to ensure the safety of patients and our staff:

- We are following the AHS Covid-19 Precautions at each clinic and asking patients if they are experiencing fever, cough or difficulty breathing to **not** proceed to the desk. Instead, patients are asked to go home, complete the on-line assessment tool, and follow AHS recommendations.
- Please contact us if you have patients with upper respiratory symptoms who may need imaging, and we will assist you. Please indicate any recent patient travel history on requisitions.
- All MIC locations are currently open and available to manage urgent scheduled and urgent new bookings for non-symptomatic patients.
- As recommended by the CAR, CSBI and ASR, we are deferring screening mammography and screening breast US, as well as breast MRI screening and non-urgent bone density exams. We are proactively contacting patients with scheduled non-urgent appointments in the next 8 weeks via direct calls or text-messaging to re-book these exams.

We ask you to consider delaying non-urgent exams to reduce the risk of unnecessary exposure.

We expect to resume non-urgent bookings on Tuesday May 19<sup>th</sup>, 2020.

We will accept all requisitions.

There are several ways to manage requisitions remotely:

- Fax to MIC at 780-450-9551
- E-mail to [booking@mic.ca](mailto:booking@mic.ca)
- Take a picture of the requisition and text it to your patient

When this crisis has passed, we will where possible, increase capacity to handle imaging exam back logs.

Thank you for working with us during this challenging time.